

BRILLIANT®

A Management Resources Study

SEE HOW WE HELPED **AN INSURANCE BROKERAGE**

Who

Our client is an insurance brokerage.

Need

Our client has been growing rapidly for several years through organic growth and acquisitions. This growth demanded technical expertise to assist with a large-scale digital transformation initiative through integrating and enhancing existing processes and software.

Solution

Brilliant Management Resources and Brilliant Technology Staffing provided a team of three highly vetted and experienced consultants—a Senior Business System Analyst and two Software Engineers. This team was responsible for reviewing, analyzing, and evaluating business and user needs and executing a plan to parallel overall business strategies.

Outcome

The Brilliant Team significantly improved the overall capabilities and efficiency of the client's systems and processes. These improvements included:

- » Successfully integrating software from newly acquired companies.
- » Documenting new processes.
- » Designing workflows and procedures that positively affected the end user.

The client was so satisfied with the results of this engagement that they chose to hire the entire team permanently.

“Brilliant provided a strong team to assist with our organization’s digital transformation initiatives. The Brilliant Team surpassed expectations by providing highly skilled consultants in a timely manner, who have been crucial in expanding our firm’s technological capabilities. Andrew & Gretta have provided exceptional service and have served as a trusted partner.”

— Director of Financial Projects

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Chicago: 312.582.1800
Schaumburg: 847.805.5100
Downers Grove: 847.805.5100
Fort Lauderdale: 954.380.8720

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